

Remote Monitoring Management



A collection of proactive security and health tracking tools installed on servers, routers, workstations and smartphones. These tools gather critical information, detect problems and protect applications and hardware.

With BlackBox Connections Monitoring, you'll not only capture everything from hardware to software to license information, but also have the ability to track system changes on a daily basis.

Audit

Understand detailed information on your IT assets. Discovery. Using our network discovery process, you gain a clear view of everything on a site from a single connected machine.

Manage

Use our technology to standardize and simplify all of your recurring IT management tasks including patch deployment management, proactive maintenance, and power management.

Monitoring

Monitor all aspects including disk monitoring, system offline, event log, services, applications, security, and backup.

Patch Management

Take control of the complete patch management process. Identify specific OS's, versions or applications and group them together, allowing business critical systems and services to be patched independently of broader base generic systems.

Support

Instant and remote access from your IT technician.

Remote Control & Takeover

IT technicians access a full range of 'in the background' system resources to access machines while they are in use.

Quick Jobs

Users can launch a quick job to fix common their own issues with the touch of a button.

Report

Access reports that are customizable and are exportable in Excel and PDF format.

SMP – Monitor Only

- Remote Monitoring

Professional IT company and be alerted to issues you can decide when to resolve,

SMP – Monitor & Security

- Remote Monitoring
- Endpoint Security Bundle

Sophisticated yet simple antivirus, advanced threat protection, web filtering and data encryption. Our Endpoint Protection makes it simple to secure your Windows, Mac and Linux systems against malware and advanced threats, such as targeted attacks.

SMP – Monitor & Security with File Sharing & Collaboration

- Remote Monitoring
- Endpoint Security Bundle
- File Sharing & Collaboration

Access files from anywhere and Keep all of your files with you wherever you go. Empowers users to collaborate on files using Team Shares.

Share files securely with a click of the mouse users can share files, set expiration dates, track downloads, receive notifications, and send messages.

Control your data by tracking all user activity, including adds deletes, and changes, making it easy to download and restore any deleted files and previous versions.

SMP - Pricing

Charged per device – Call for current pricing.
Setup fee required – Call for current pricing.
1 month to 1 year commitments.

Audit

Get full visibility of your IT assets and pinpoint areas for action.

Manage

Automate deployment of software and configuration regardless of device location, domain or network.

Monitor

Implement system wide monitoring policies with auto-response, auto-resolution and dashboard and email alerts.

Support

Get instant one-to-one support with built-in audit trail and ticketing.

Report

Easy-to-read reports.

Contact us:

(403) 451-0132

Visit us:

www.BlackBoxConnections.com

Try it now for **FREE**
Register for a free 30-day evaluation at